

Focused on Results



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# Product Implementation Methodology

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# Focused on Results

Honey Comb Methodology for Product Implementation						
Assessment	Study	Build/Configure	Test	Implement	Support	
1 Understand Customer	1 Requirements Gathering	1 Configure Master Setup	1 Module Test	1 Variance Analysis	1 Define SLA	
2 Understand Customer People	2 Fit-Gap Workshops	2 Customisation	2 End to End Data Flow Test	2 Go - Live	2 Define Escalation Mode	
3 Understand Customer Process	3 Process Maps & Keep Drop Decisor Workshop	3 Integration Development	3 Integration Testing	3 User Training	3 Support Levels (1,2,3)	
4 Identify available Tools & Technology	4 Value Add & Co-Define	4 Legacy Data Porting	4 Functional SIT	4 Technical Knowledge Transfer	4 Continuous Improvement	
5 Build Relation	5 Articulate & Clarify	5 Unit Testing	5 Performance SIT	5 Hand off & Feedback	5 Optimization	
6 Understand Pain Area	6 Document & Sign-off	6 Performance Tunning	6 User Acceptance Test (UAT)	6 Sign-off	6 Dash Boarc Metrics	

Onsite    Offshore

Deliverables					
Engagement Thought Process Document	Traceability Matrix	Configurior Document	Unit Test Case	Knowledge Transfer Document	SLA and Metrics Reporting
	Functional Specification Document	Customization Inventory	Integration Test Case	Handoff Check List	
	Technical Specification Document	Data Mapping	Performance Benchmarks		
	Fit-Gap document	Unit Test Plan			
	Business Process Maps				